

Limited Warranty Overview

The goal of Sidney Manufacturing (“Sidney”) warranty policy is to assure confidence, reduce downtime and minimize cost of ownership. Should you want to verify warranty, or should potential issues arise, please contact your authorized dealer or Sidney’s Customer Service Team at Info@SidneyAttachments.com or **913-495-4803** and we will strive to resolve any issues in a timely manner.

Sidney Manufacturing (“Sidney”) offers a Limited Warranty on **Shear, Grapple, and Puller Attachments** delivered hereunder against faulty workmanship and use of defective materials for a period of twenty four (24) months from the date of shipment to the original purchaser from Sidney and/or Sidney Authorized Dealers. Sidney offers a Limited Warranty on **Saw Attachments** against faulty design, material, and workmanship for normal use when properly maintained for a period of twelve (12) months from date of shipment. The Warranty for all products listed above and delivered hereunder to Rental users is for a period of six (6) months from the date of shipment to the original purchaser. Seller offers a Limited Warranty for miscellaneous parts and accessories such as cylinders, hoses, switches, valves and wiring delivered hereunder against faulty workmanship and use of defective materials for a period of three (3) months from the date of shipment. This warranty does not include, and there in hereby excludes, maintenance parts and consumables including but not limited to hydraulic fluid, oil, belts, teeth, blades, filters and other similar items.

Sidney offers a Limited Warranty on **Auger Attachments** against faulty design, material, and workmanship for normal use when properly maintained. Auger Gearboxes are warranted for a period of sixty (60) months from date of shipment, Auger Motors are warranted for twenty four (24) months from date of shipment. Auger Bits, Frames and Cradles are warranted for a period of twelve (12) months from date of shipment. Refer to the Product Manual for proper maintenance procedures. Spare, Replacement and After Warranty Parts including hoses and components are warranted for three (3) months. Arrow Auger Teeth, Pilots, Adaptors and Extensions are manufactured with a patented design to interface with Arrow Auger attachments extensions and adaptors. The use of attachments other than Arrow Auger Teeth, Pilots, attachments, extensions and/or adaptors, will void all warranty on Auger Drive and Bits. The use of Arrow adaptors on unapproved attachments is not sanctioned. A “home-made” or non-standard attachment outside the specifications for the machine will void the warranty.

Warranty coverage has the following exclusions: The original purchaser is responsible for and must bear the cost of: Normal maintenance of the products such as lubrication, bleeding / air removal, minor adjustments, etc. Transportation of defective part(s) to and from Sidney or such place where warranty work is being performed. This warranty does not cover any damage to any machine the Sidney product is attached to nor subjected to falling trees or limbs, flying debris, hydraulic component damage. This warranty does not include and there in hereby excludes all normal wear, maintenance and consumable items including, but not be limited to blades, carbide inserts, saw teeth, pilots, wear shoes, bolts in wear areas, bearings and seals.

Warranty begins on the date of shipment to the original purchaser. All claims for warranty policy must be accompanied by a copy of the original sales receipt and must be made to Sidney in writing within ten calendar (10) days after the occurrence. Any claim after the ten (10) days will automatically invalidate the warranty claim.

Disassembly, modification or welding of products without Sidney’s written authorization voids the warranty. Hydraulic hoses are warranted against failure due to workmanship. Improper installation, ripping or cutting due to unauthorized modifications of Sidney installation or operating procedures is not warranted. An Authorized Dealer or Sidney representative must install hydraulic kits and components for failures to be given warranty consideration.

No warranties are expressed or implied as to the fitness of the equipment on which the product, attachment or accessory is installed. The purchaser will be responsible for promptly informing Sidney Customer Service of any perceived operational deficiencies or failures. Sidney will be the sole party responsible for analysis of perceived deficiencies or failures.



Special Order Products which do not fit because of incorrectly provided specifications are not returnable, are not covered by this limited warranty and constitute the property of the purchaser. Product and part replacement or repair will be at the discretion of Sidney. In some cases, Sidney may approve field repairs in writing by technicians in the field. Compensation for field repairs may be negotiated. Field repairs undertaken without approval by Sidney Customer Service will void the warranty. Sidney will not be responsible for consequential damages, such as loss of business, rental, travel or other expenses. Please see details below.

General

All Sidney Limited Warranties are extended only to the original purchaser in the U.S. and may be void in the event that the product is sold or otherwise transferred. No warranty will apply to any product that been (i) modified, altered or adapted without Sidney's written consent, (ii) abused or misused, (iii) repaired by any third party in a manner which fails to meet Sidney's repair standards, (iv) improperly installed, (v) used without a proper functioning case drain, (vi) modified to defeat the motor protection valve, (vii) used with any device or implement not covered by this warranty, or used outside of the United States.

The selling dealer makes no warranty of its own and the dealer has no authority to make any representation or promise on behalf of DFM, or to modify the terms or limitations of this warranty in any way.

THE WARRANTIES SET FORTH HEREIN ARE IN LIEU OF ANY AND ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OR MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THE PURCHASER ACKNOWLEDGES THAT NO OTHER REPRESENTATIONS OR WARRANTIES WERE MADE OR RELIED ON IN CONNECTION WITH THE PURCHASE OF THE PRODUCTS. NO PERSON IS AUTHORIZED TO VARY, MODIFY OR CHANGE THE TERMS OF THIS LIMITED WARRANTY. NEITHER PARTY SHALL BE LIABLE FOR ANY INDIRECT, PUNITIVE, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGE IN CONNECTION WITH OR ARISING OUT OF THE USE OF THE PROPERTY SOLD TO THE PURCHASER INCLUDING WITHOUT LIMITATION LOSS OF BUSINESS, RETROFITS, GOODWILL OR CONSEQUENTIAL DAMAGES WHETHER IN CONTRACT OR TORT, INCLUDING NEGLIGENCE.

Nothing in this Warranty affects any statutory rights of consumers or other purchasers that cannot be waived or limited by contract. This limited warranty gives you specific legal rights, and you may have other rights which vary from state to state.

Please refer to Sidney's Terms and Conditions of Sale on the website for additional information.